



# Crime Updates Archive

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## **Warning about cold-calling company (3 November 2010)**

Southend Crime and Disorder Reduction Partnership (CDRP) would like to remind residents to remain cautious when handing over payments to cold-calling companies.

We have been made aware of a double glazing company continuing to take deposit payments from Southend Borough residents, despite being placed into liquidation. This has resulted in the customers involved losing their money.

Mick Holland, Community Engagement Officer, has some simple advice for residents. He said: "Before handing over your money, always check the company's credentials and shop around for quotes.

"Anyone who feels that they have been affected by such a company or have been mis-sold any item or service, is strongly advised to report the matter to Consumer Direct on 08454 04 05 06."

**ENDS**