



Crime Updates Archive

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Warning about electricity 'top-up' scam (5 October 2010)

Energy companies and Consumer Focus, the consumer watchdog, are warning about organised criminals targeting homes selling illegal meter credit.

The doorstep scam seems to offer cheaper electricity meter top-ups but ends up with consumers paying twice. The problem has already affected more than 85,000 customers of all of the leading energy companies across the UK.

For more information on the scam click [here](#) .

Customers can contact their electricity company or Consumer Direct on 08454 04 05 06. Further information about prepayment meters can be found at the [Top-Up Safe](#) website.

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