

Computer scam targets Southend residents (2 August 2011)

Southend Crime and Disorder Reduction Partnership would like to make residents aware of a computer scam that could allow fraudsters access to their personal information.

Several residents have received telephone calls from someone claiming to be working for Microsoft or Windows.

The cold-caller states they have detected a virus on the user's computer and can tell this by looking at the websites that they have visited.

They then request that the user presses 'Control and R' in an effort to prove they can gain access to their computer.

Residents are reminded never to give out any personal or banking details over the phone unless you are absolutely certain who you are talking to.

If in doubt, hang up the phone and report the matter immediately to Consumer Direct on 08454 040506.