

# communicate

Compiled and edited by **Chris English, Julia Pack and Mick Holland** on behalf of the Southend Crime and Disorder Reduction Partnership

## 'An inspiration to us all'

### Elaine wins prestigious Neighbourhood Watch award



Elaine Mumford with her Certificate of Appreciation, together with proud husband, Stephen. **Full story on page 5**

**Night-time crime and anti-social behaviour falls in Southend**



**Meet the Schools Officers helping to keep our kids safe**





# CDRP TEAM

# FOCUS



Name: **Leigh Norris**  
Position: **Southend Central Neighbourhood Policing Inspector, Essex Police**

### Responsibilities

I am the Southend Central Neighbourhood Policing Inspector and my geographical area of responsibility covers all three central wards - Kursaal, Victoria and Milton - including the busy town centre and seafront.

I chair the Night Time Economy group and sit on a number of other groups including Clubwatch and the Town Centre Partnership. I am a Public Order trained commander and part of my role involves policing football matches and large public order disputes and events.

### Aims and Objectives


My main aim is to lead on, devise and participate in policing projects, operations and activities which seek to prevent, or reduce crime and anti-social behaviour in the central Southend area.

I work closely with partner agencies and groups to make Southend central a safe and enjoyable place to live, work and visit.

### About me

I am a keen footballer and play for both Essex Police and a Chelmsford based team, Directa Hotspur. I also follow Ipswich Town Football Club!

I am currently in training for a full distance Ironman triathlon which takes place in Wales later this year.

**Inspector Leigh Norris has just joined Twitter!** He explained: "I am going to be using Twitter to inform Southenders what is happening in our area and what I am up to!" You can follow him now by visiting [www.twitter.com/southendinsp](http://www.twitter.com/southendinsp) 

### Contact details

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### communicate

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Elaine wins prestigious Neighbourhood Watch award



Meet the following officers helping to keep our town safe:  
Night time crime and anti-social behaviour team in Southend

### SPRING 2011

Communicate is a quarterly publication produced on behalf of the Southend Crime and Disorder Reduction Partnership (CDRP). Please contact us with any comments or queries you may have:

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Past issues can be viewed online at [www.southendcdrp.co.uk/downloads.php](http://www.southendcdrp.co.uk/downloads.php)

# Late-night crime falls in Southend

**Late-night crime and anti-social behaviour is being reduced in Southend town centre, thanks to a strong partnership approach.**

Local police, along with partner agencies and licensees, have been working together to make the busy areas surrounding the High Street and the seafront even safer for the public to enjoy at night-time.

And their efforts appear to be paying off, as recorded crime in the centre of town between 6pm and 6am fell by three per cent in 2010, when compared to figures for 2009. The number of anti-social behaviour incidents fell by 22 per cent in the same period.

Local Area Inspector Leigh Norris puts the reductions down to a

number of contributing factors. He said: "As a police force we have continued our business as usual policing of the area throughout the week, including better use of Specials, and we have extra officers between 10pm and 4am on the busier weekend nights.

"However it is our work with the other local agencies and support groups, such as Clubwatch, the Night-time Economy Group, Town centre Partnership and SOS Bus that has been pivotal in ensuring a reduction in crime and ASB.

"By sharing information and

discussing real solutions to any issues that arise, it is my hope that we will continue to see a decline in numbers of crimes and ASB incidents in the town centre."

Southend Council's Executive Councillor for Public Protection and Waste, Councillor Tony Cox, said: This is an excellent demonstration of the success of partnership working, where the combined efforts of a whole range of different agencies have yielded very positive results.

"Congratulations to all involved for helping make Southend even safer."

# Prostitute taken off our streets

**A prostitute who continued to operate in Southend, has been removed from our streets thanks to the hard work of local officers.**

SMAART, Southend's Multi-Agency Anti-social behaviour Response Team, worked together with local police to ban Christine Mulligan from visiting a large area of Central Southend and Southchurch.

The 41-year-old, of East Street, Southend, was found guilty of loitering and soliciting for the purposes of prostitution and was handed an extended anti-social behaviour order (ASBO).

Mulligan was spotted by police last August and September hanging around on street corners in Southchurch Road, Lancaster Gardens and Southchurch Avenue.

She had already been banned from entering several roads in the borough between the hours of 6pm and 6am,

which she continued to ignore.

An application was made to widen the area of her ban to prevent her causing harassment, alarm and distress to residents and visitors to Southend.

Anita McGinley, of SMAART, said: "Mulligan's behaviour had an impact on normal, law abiding citizens living in Southend that should not have to be tolerated.

"Support services are still available should she wish to change her behaviour. If not, she will be arrested."

Anita McGinley praised the continued work carried out under Operation Trestle, which targets prostitutes and kerb-crawlers in Southend, for the significant reduction in reports of prostitution.

She added: "The decisions for giving anti-social behaviour orders are not taken lightly, with careful



Christine Mulligan was given an ASBO banning her from Southend's streets

consideration given to each case prior to an application being put forward to a court."

## Domestic abuse drop-in centre

SOS Domestic Abuse Projects' Dove Crisis Centre in West Road, Westcliff, will be now be open from 11am-3pm weekdays, with last appointments at 2pm. They will accept urgent drop-ins but the children's crèche will only open on Wednesdays.

## Hate-crime reporting online

A new website has been launched for victims of hate crime.

True Vision aims to stop homophobic, transphobic, racial, religious and disability hate crime.

www.report-it.org.uk offers an alternative way to report incidents.

## South Essex Homes' equality

South Essex Homes has become the first social housing management organisation in the country to be assessed as operating at an 'excellent' standard for its equality practices.

South Essex Homes Chief Executive, Mike Gatrell said: "I want to say thank you to all our residents, we are extremely proud of what we have achieved and their support has been fundamental to our success."

## SAVS award

Southend's Association of Voluntary Services (SAVS), in Alexandra Road, Southend, has received a quality standard award for its partnership work with Volunteer Centres Essex.

# Nominate a Neighbour to help deter bogus callers



## Southend Crime and Disorder Reduction Partnership is encouraging residents to sign up to its Nominated Neighbour Scheme, which is designed to protect vulnerable residents from bogus callers.

Under the scheme, older and vulnerable residents are encouraged to seek the help of a neighbour or relative in checking that unexpected callers to their door are genuine.

The scheme involves people using a unique card if an unexpected caller comes to the door of an elderly or vulnerable person.

The card will refer the caller to a 'Nominated Neighbour' who will then come back with the visitor and supervise the visit.

It is hoped this will deter a potential bogus caller immediately and they will leave the area. A genuine caller will not mind following the instructions on the card.

Mick Holland, Southend's Community

Engagement Officer, is urging more volunteers to sign up to the scheme in an effort to drive bogus callers out of the borough. He said: "The majority of those people at risk from distraction burglars can deal with them simply by using the lock, stop, chain, check procedure.

"There are, however, those people who are particularly vulnerable, that have a right to live safely in their homes, but may not have the confidence to deal robustly with callers at their door.

"The scheme is aimed at these vulnerable people, and we are looking for others in their communities to support them by helping them to deal with unwanted or unexpected callers. If you have an elderly or vulnerable neighbour, then please come forward as a 'Nominated Neighbour' for them."

If you would like to volunteer as a Nominated Neighbour, or would like further information, contact 01702 464199 or visit [www.southendcdrp.co.uk](http://www.southendcdrp.co.uk)

## Census 2011 home visits

In March and April, census field staff will be taking to the streets to offer assistance to, and collect questionnaires from, residential households.

They will be working for the Office for National Statistics which runs the 2011 Census in England and Wales.

Census field staff will always carry their photo ID, bearing the 2011 Census and

Office for National Statistics (ONS) logos, and they should automatically show it to you at your door.

If you return your completed questionnaires before 6 April, you will not be contacted by the census field staff. You will not be asked to leave the questionnaire on your doorstep for collection.

If you are unsure whether the caller is genuine, close the door and phone the census helpline on 0300 0201 101.



From front page

## Elaine wins prestigious Neighbourhood Watch award

**A kind-hearted woman from Southend has won a prestigious award for her dedicated work as a Neighbourhood Watch volunteer.**

Elaine Mumford, of Chaingate Avenue, Southend, received the award on behalf of Essex Police and Essex County Neighbourhood Watch for helping to reduce crime in her community.

Despite suffering from multiple sclerosis and three strokes in recent years, Elaine has remained dedicated to her role as a Neighbourhood Watch Co-ordinator. Speaking about her award, she said: "It's both an honour and a shock. My first thought was that there are others who do far more than I do, but I am really pleased."

Elaine is helped by her proud husband of 25 years, Stephen, who as well as being her carer, also assists with handing out leaflets to local households covering Chaingate Avenue, Newington Avenue and Gardens, Sherwood Way and Whittingham Avenue.

When the couple first moved to Southend, Elaine felt inspired to do something to tackle the anti-social behaviour in her neighbourhood.

"I wanted to do something for the area," Elaine explained. "It was a bit frightening when we first moved here because kids used to drink and cause a nuisance in the park next to us, and then come down our road nicking our plant pots and vandalising cars.

"I thought something has got to be done. I heard about the Neighbourhood Watch scheme and decided to get involved by setting up our own watch which has been running for at least ten years now."

In that time, Elaine has played a key role in getting a skateboard facility installed for local youngsters in nearby Bournes Green Park.

She has also helped to set up 'The Chill Out Club' youth facility, to address the needs of local teenagers, and is actively involved in her local Neighbourhood Action Panel, Park Watch scheme and volunteering her craft skills at nearby Hamstel Road Children's Centre.

And residents have noticed a real change. "The new play equipment at the park has helped to give the kids something positive to do," Elaine revealed.

"The park has cleaned up and is well patrolled by local police. There was a lot of vandalism of cars which

seems to have really died down, and a lot of people have said it has improved.

"We also meet with local Police Community Support Officers regularly. It has really helped having them around."

Elaine received a Certificate of Appreciation at a ceremony hosted by chief police officers in December last year, which now hangs proudly on her living-room wall.

Det Supt Ewen Wilson, said: "Tackling criminals and making our communities safer is not something Essex Police can achieve alone.

"We need the support of our voluntary partners such as Neighbourhood Watch to be our eyes and ears within communities.

"These awards recognise the impressive contribution to reducing crime that Neighbourhood Watch makes across the county day after day.

Mick Holland, Southend's Community Engagement Officer who oversees the running of Neighbourhood Watch in Southend, added: "I am delighted that the Essex Neighbourhood Watch Association has recognised the hard work of Elaine. She is an inspiration to us all."

# Schoolchildren receive a guiding hand from the long arm of the law



(L-R) PCSO Janice Watts, Pc Gary Collard and Pc Natasha Bonham-Leonard

**Southend has a dedicated team of police officers who work closely with the borough's schools to create a safer learning environment by reducing and preventing crime and anti-social behaviour.**

"We are the smiling, approachable face of Essex Police," explains Pc Gary Collard, who is part of a team of four Schools Officers covering the borough's 55 schools and colleges, 14 children's and Sure Start centres, and the university.

"Raising the kids' awareness of crime and personal safety issues, reassuring them and showing that we are there for them, is what it's all about."

Gary has been a Schools Officer for the past four years. He works closely with colleagues Pc Natasha Bonham-Leonard, Pc Lisa Worricker and Police Community Support Officer (PCSO) Janice Watts.

Janice, who covers the western side of the borough, believes that by talking to youngsters the team can help to improve their safety and attitudes in life. She said: "I talk to thousands of children each year. Even though my role can not account for how many problems or incidents I have prevented, I believe that by making young children aware of their own behaviour, they will grow into conscientious, law-abiding citizens."

She added: "I see a lot of young ones who are scared of the uniform because they have negative perceptions of the police for a variety of reasons.

"We need to rebuild bridges with the affected children so that they can learn to trust us."

## 'Lessons in life'

Schools officers engage with the children on a variety of levels. "We give safety talks and deal with issues such as ongoing truancy by working together with the Council and other local agencies," Janice explained.

"If a child misbehaves, or if a resident is experiencing problems, we will visit the school in question to give special assemblies.

"We also work closely with South Essex Homes to make children aware of their street behaviour and the effect that anti-social behaviour can have on other members of the community."

By meeting with the children on a regular basis, the officers can tackle issues that affect certain age groups, ensuring that they stay on top of current 'trends'.

"A lot of children have a [online social-network] Facebook account when they're not supposed to because of age restrictions," Janice added.

"I found out that some of the

youngsters' parents were not very good with IT, or did not know what their kids were doing. So I approached the Southend Adult Community College in Ambleside Drive, who helped to set up an 'E-safety' course for parents.

"We are now going into primary schools and giving free lessons on Internet safety to the parents during the school day. It has really helped by making them more aware of technology and how to keep their children safe online."

## 'Doing the homework'

As a Schools Officer, Pc Natasha Bonham-Leonard gets to know the youngsters and their families on a personal basis by spending her time at two local secondary schools.

It allows her to identify troublemakers and children who are at risk so that they can be referred to the Youth Offending Service or Social Services, if it is appropriate to do so.

Natasha also spends time with the Essex Boys and Girls Clubs' Respect project, which works with pupils who are struggling with the education system, or have little self-confidence or low self-esteem.

Natasha and her colleagues also work closely with the fire service and the Essex Police 2SMART roadshow, which delivers safety advice and information in an interactive way.

# Southend United bobby hangs up his boots



**"I've developed a great relationship with the supporters... the town and the club can be extremely proud"**

Photo courtesy of ECHO NEWSPAPERS

**Richard Spooner, known to all as Dick, is retiring after almost 36 years' service to Essex Police.**

After training in February 1975, Dick started his career in Ongar before moving to the south east of the county.

Apart from spells at Basildon CID and the Regional Crime Squad at Harlow, Dick has spent the vast majority of his career as a detective constable across Southend, Westcliff, Rochford, Rayleigh and Leigh.

However, Dick will remain best known for his role as Football Intelligence and Planning Officer, which he has held for the past ten years.

And it is this final role that has proved to be highlight of Dick's career, as he explains: "Over the years working with the football club, I have developed a great relationship with the Southend supporters – of which the club and the town itself can be extremely proud. Despite ten years of going up and down the football league, the support has always been there.

"In a way, I have become the community policeman for the supporters and they know they can approach me to discuss any issues or concerns they have and, through my job and a shared passion for

Southend United, many of them have become my friends."

Supporters may think that police officers just turn up on match days and do their job, but this couldn't be further from the truth. A great deal of preparation goes into each game – home and away – to ensure the correct policing response is organised, depending on the perceived risk of there being any trouble.

Dick continues: "The safety of the supporters is always first and foremost on our minds and the fact that this process works so well in Southend is thanks to our close working relationship with the club, and in particular the safety officer Dave Jobson, who has become a very good friend."

Although unable to name them all personally, Dick is also keen to thank Geoffrey King and all the staff at Southend United, Paul Marshall of Shrimperzone, John Stannard, Lee Turner and Steve Parmenter, as well as the former management team of Steve Tilson and Paul Brush, with whom he forged close friendships.

Like many Blues fans who have shared the club's highs and lows over the years, Dick lists his career highlights as working on high profile games – including the LDV Vans trophy finals and play-off finals at

Cardiff's Millennium Stadium, and the cup matches against Chelsea and Tottenham Hotspur – not to mention the infamous 1-0 victory over Manchester United at Roots Hall in 2006.

It is this passion for Southend United which has helped Dick forge such a strong working relationship with the club and its fans, and build up an understanding of the team and its supporters which has helped police plan effectively for each Southend United match, resulting in incidents of football violence and hooliganism falling dramatically.

Dick adds: "Most of all, I want to send a huge thank you to all the supporters and those at the club who have helped me over the years. I will still be attending games as a fan and wish the current squad all the very best for the rest of the season."

Chief Inspector David Colwell oversees policing in the Southend district. He said: "Dick is a well known, well liked officer who has a great rapport with Southend United fans. He will be hard to replace as he has a wealth of knowledge and experience.

"Games at Roots Hall will never be the same again, and I wish him all the best for the next chapter of his life."



with **John Tidbury & Lin Kettley**,  
Community Safety Officers for  
Southend & Rochford District,  
Essex County Fire & Rescue Service

We are cracking down on irresponsible hoax callers by introducing a zero tolerance policy to ensure they are prosecuted.

Between April 2009 and July 2010 there were 125 hoax calls made to the service in the Southend area.

We have always had a policy of cutting off the mobile phones of hoax callers but service providers allow emergency 999 calls even if there is no SIM card in the handset.

To combat this we are taking a new approach - we will prosecute every single hoax caller who wastes our time.

The hoax call problem not only costs money, it also consumes valuable resources which could potentially cost people's lives.

In Southend a particular problem has been seen in Tudor Road with 13 hoax calls made to this one small street since last August.

All 999 calls can be traced and we are working closely with the police to identify and catch this hoax caller.

*John and Lin*

For home fire safety advice, please contact Essex County Fire & Rescue Service on **01702 614433** or visit **[www.essex-fire.gov.uk](http://www.essex-fire.gov.uk)**

# Police tackle school parking problems



**A PCSO talks to a motorist whilst on patrol outside a Shoebury school**

**In response to public concerns, police in Shoebury are actively tackling the problem of inconsiderate driving and parking outside schools.**

Police Community Support Officers (PCSOs) now patrol schools across the Shoebury area during busy school-run times, to provide a high visibility presence while parents drop off and pick up their children from school.

Letters have also been sent to parents of schoolchildren informing them that PCSOs will be deployed outside schools and inviting them to approach a PCSO if there are any issues they wish to discuss.

Pc Paul Hanson explains: "It is often so-called lower level issues such as

inconsiderate parking outside schools that dominate discussions during community meetings, including Neighbourhood Action Panels. It is therefore important that police respond positively to such matters.

"By having PCSOs based at their allocated schools at drop off and pick up times whenever they are on duty, we hope to make parents think twice about their driving behaviour and encourage them to park considerately to local residents as well as other parents and children.

"If the officer sees any driving or parking that causes them concern, they will talk to the driver in an attempt to educate them about the dangers of improper motoring around schools."

## Crime campaign to beat the burglar

Crimestoppers are encouraging people to anonymously pass on information about burglars and people handling stolen goods.

30,000 postcards have been sent to homes in Southend and Basildon as part of a crime-fighting campaign aimed at reducing burglaries.

Crimestoppers is an independent charity, and will treat your call with confidence. Contact 0800 555 111.

## Leigh Pubwatch scheme on e-mail

Residents experiencing problems with pubs, bars and late-night revellers, are being urged to contact Pubwatch.

The scheme, which helps landlords keep troublemakers away has been up and running in Leigh since October last year.

To get in touch with Leigh Pubwatch, e-mail [leighpubwatch@hotmail.co.uk](mailto:leighpubwatch@hotmail.co.uk)

# A walk on the wild side

Essex Police has a dedicated team of officers who are helping to protect the county's creatures. Pc Andy Long explains his role...



Pc Andy Long with a smuggled tortoise.  
Photo courtesy of ESSEX POLICE



## Protecting badger sets, preventing deer poaching and prosecuting criminals – it's all in a days work for Essex Police's Wildlife Crime Officers.

The policing of wildlife crime is a specialist subject. This is why Essex Police has appointed Wildlife Crime Officers who, along with their normal duties, volunteer to investigate wildlife offences throughout the county.

Specially trained in investigating crimes against wildlife, they will either assist other police officers or take the lead role in the investigation of the more complex cases, and can also offer training and advice to colleagues.

Pc Andy Long has been the county's Force Wildlife Crime Co-ordinator for the past five years. With his team of ten Wildlife Crime Officers across Essex, he has dealt with some high profile cases including the arrest of two passengers at Stansted Airport in June 2009 for smuggling seven tortoises into the UK; and the theft and attempted smuggling of a rhino

horn from Colchester Zoo, also in the summer of 2009.

The role is a varied one, as Pc Long explains: "We deal with all aspects of wildlife and environmental crime including crime against the heritage of our county.

"This is a new role that the police service is embracing and it involves working closely with English Heritage to protect our natural environments.

"We also deal with the commercial use and trade of the world's endangered species. The UK is an end user for the international trade of tortoise smuggling, elephant and rhino poaching, and the torture of bears to extract bear bile for use in traditional Chinese medicines.

"In order for the UK to play its part in reducing this foul trade, we must tackle the end user. If we stop the buying, the killing will stop."

A little closer to home, Pc Long has noticed an increase in certain crimes in Southend, and Essex as a whole. "We have received reports of disturbances of badger sets. County-wide, poaching of deer and hare coursing is becoming more of a

problem," he revealed.

The Wildlife Crime unit works closely with many other partner agencies including the RSPCA, RSPB, Environment Agency, UK Border Agency and other police forces to name just a few.

But Pc Long believes the assistance he gets from members of the public, is just as important.

"Wildlife Crime enforcement in England and Wales is not given a high priority - especially in today's financial climate," he said.

"So we cannot tackle the crimes against our wildlife and heritage without help from the residents of Essex. They are our eyes and ears. I cannot emphasise enough how important it is for people to contact the police if they suspect a crime is being, or about to be, committed."

To report a non-emergency crime, contact Essex Police on 0300 333 4444; [wildlife@essex.pnn.police.uk](mailto:wildlife@essex.pnn.police.uk) Alternatively, contact Crimestoppers anonymously on 0800 555 111.

In an emergency always dial 999.

# Community Safety Roadshow **Word search!**



The Southend CDRP Community Safety Roadshow has something useful for every resident living in Southend! Read the sentences below to discover some great, free services that you could benefit from... Can you find the **highlighted** words in the word search? Good luck!

|   |   |   |   |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| H | F | A | J | N | E | D | O | H | Z | K | W | A | Y |
| B | I | C | Y | C | L | E | T | A | G | G | E | D | H |
| P | R | H | K | Q | U | L | E | N | P | S | A | X | U |
| O | E | A | D | B | G | C | O | D | I | N | G | S | E |
| G | S | I | U | O | J | P | B | Y | N | I | T | O | R |
| K | A | N | R | T | O | K | U | V | Z | W | B | J | V |
| D | F | E | W | T | I | T | R | A | D | I | N | G | N |
| U | E | V | S | L | Y | N | E | N | E | L | I | H | F |
| J | T | P | T | E | G | F | A | B | X | U | B | L | L |
| O | Y | J | C | E | H | O | U | S | I | N | G | U | P |
| N | E | I | G | H | B | O | U | R | H | O | O | D | E |

1. If you are a cyclist, you can have your **bicycle tagged** to improve its security. 2. The Message in a **Bottle** scheme is a simple, life-saving initiative for residents who take regular medication. 3. Pick up a purse **chain** to help deter opportunist thieves. 4. The **HandyVan** service will fit high-quality door and window locks, plus much more, for those aged 60 and over. 5. Home **Fire Safety** checks can be carried out by the Fire Service, including the fitting of smoke alarms. 6. Come and talk to your local **housing** association to discuss any anti-social behaviour issues. 7. Start up your own **Neighbourhood** Watch scheme! 8. UV property **coding** pens can be used on your valuables to help ensure they are returned to you in the event of loss or theft. 9. Learn about your consumer rights and get advice from **Trading** Standards. 10. Talk to the Citizens Advice **Bureau** about any financial concerns you may have.

Answers will be printed in the next issue of Communicate.

Answers from Winter 2011 issue, 'Christmas code-cracker'. Were you able to solve it? The answers were:

1. Leave a light on 2. Store presents out of sight 3. Lock your home and car



### Community Safety Unit

|  |                                     |
|--|-------------------------------------|
| Community Safety Manager   | simonford@southend.gov.uk           |
| Community Engagement Officer and Neighbourhood Watch enquiries     | 01702 464199<br>southendnhw@aol.com |
| SMAART (Southend Multi-Agency Anti-social behaviour Response Team) | 01702 423504                        |
| Domestic Abuse Partnership Officer                                 | 01702 423190                        |
| Crime Reduction Officer  | 01702 423187                        |



### Southend-on-Sea Borough Council

|  |   |
|--|---|
| General enquiries  | 01702 215000<br>council@southend.gov.uk<br>Report it online at <a href="http://www.southend.gov.uk">www.southend.gov.uk</a> |
| Out of hours enquiries   | 01702 466550  |
| Parking, Highways and Transport  | 01702 215003  |
| Environmental Health, Trading Standards and Licensing  | 01702 215005  |
| Waste, fly-tipping and graffiti  | 01702 215006  |
| Leisure, Culture and Tourism<br>(including leisure and sports facilities, museums and parks) | 01702 215011  |
| Youth Offending Service  | 01702 534300  |
| Street Engagement Team   | 07786 822870 or 07786 676064  |
| Safeguarding Vulnerable Adults   | 01702 215008  |

### Social Landlords

|   |  |
|---|--|
| South Essex Homes                       | 0800 833 160/163                           |
| Estuary Housing                         | 01702 462246                               |
| Springboard Housing                     | 07740 022393                               |
| Homeless Action Resource Project (HARP) | Day - 01702 430696<br>Night - 01702 602913 |

### Trading Standards Consumer Direct

|                 |               |
|-----------------|---------------|
| HandyVan scheme | 0845 026 1055 |
| Crimestoppers   | 0800 555 111  |

### Essex Police

|                 |               |
|-----------------|---------------|
| General number  | 0300 333 4444 |
| In an emergency | 999           |

### Essex Police neighbourhood policing teams

|   |              |
|---|--------------|
| Central Southend (Victoria, Milton Kursaal) | 07817 968114 |
| Eastwood/ St Lawrence                       | 07816 661693 |
| Belfairs/Blenheim/Prittlewell               | 07817 968093 |
| West Leigh/Leigh/Chalkwell Marine           | 07866 545291 |
| St Lukes/Southchurch/Thorpe                 | 07974 148602 |
| Shoeburyness/West Shoebury                  | 07710 086590 |





# Not in my Neighbourhood

Is there a problem you want sorted or resolved?

Do you have any information on ongoing crime i.e. drug dealing, criminal damage, nuisance youths or anything else you would like to tell us?

Then please help us to help you by either contacting your local Neighbourhood Policing Team or Crimestoppers with any information you may have, no matter how BIG or small it may be.

**If we know about it, then we can deal with it.**

Your call will be confidential and you don't have to give your name or details if you don't want to.

Contact your local  
Neighbourhood  
Policing Team  
**0300 333 4444**



**CRIMESTOPPERS**  
**0800 555 111**  
Call anonymously with information about crime