



## Home security steps up a mark across Southend



Pc Jon Martin and Acting Det Insp. Mark Tyler demonstrate the SelectaDNA kit on an item of jewellery belonging to Westcliff resident, Mr Bower.

will also go up in designated areas.

Acting Detective Inspector Mark Tyler has been involved in introducing the scheme to Southend. He said: "SelectaDNA is a highly effective deterrent to burglars as they will not want to steal items which, if found in their possession, would link them irrefutably to a crime scene.

"Initially, the kits will be offered to residents who have been victims of burglary which, as such a strong deterrent, should provide great reassurance as well as knowing that, in the unlikely event they are a victim again in the future, they stand a much better chance of having their possessions returned to them.

"We will also be issuing the kits to homes within our burglary hotspot areas which will be accompanied by high visibility street signs."

Simon Ford, who manages the CDRP, said: "Burglary can have a devastating effect on its victims, where they may be made to suddenly feel unsafe in their own homes. It is for this reason that we wanted to invest in this highly acclaimed product, to help provide some peace of mind to previous burglary victims.

"Also by marking property within burglary hotspot areas, we are sending a very clear message that Southend will not sit back and simply react to burglaries after they happen, but we will work together to take positive action to prevent them."

### Police in Southend are planning to stay one step ahead of the burglar as they introduce SelectaDNA to the town.

The SelectaDNA security marking kits have been funded by Southend Crime and Disorder Reduction Partnership (CDRP) and are being distributed to selected recipients across the borough.

Each kit includes an irremovable and invisible solution that is used to mark personal possessions such as TVs, laptops and garden items such as lawnmowers and tools and smaller valuables such as jewellery. The solution contains 1,000 microdots,

each with an owner code unique to that kit. The kits can link a criminal to a crime scene and provide an unbreakable chain of evidence for police.

Police now check all recovered items for SelectaDNA markings and, if found, they can quickly trace where an item was stolen from by calling the number displayed on the microdot and checking the owner's code against a secure database.

The kits come with window stickers and signs for residents to display to warn potential thieves that their homes are secured with SelectaDNA. Special 'Thieves Beware' street signs

### Domestic abuse issues highlighted in special awareness week



### New digital CCTV system goes live across the borough





**Southend Crime and Disorder Reduction Partnership (CDRP)** is a body of organisations who work together, in partnership, to tackle crime, disorder and anti social behaviour within Southend.

**How to contact us:** Community Safety Unit, Southend Police Station, Victoria Avenue, Southend-on-Sea, Essex SS2 6ES Tel: 01702 464199 Email: southendnhw@aol.com

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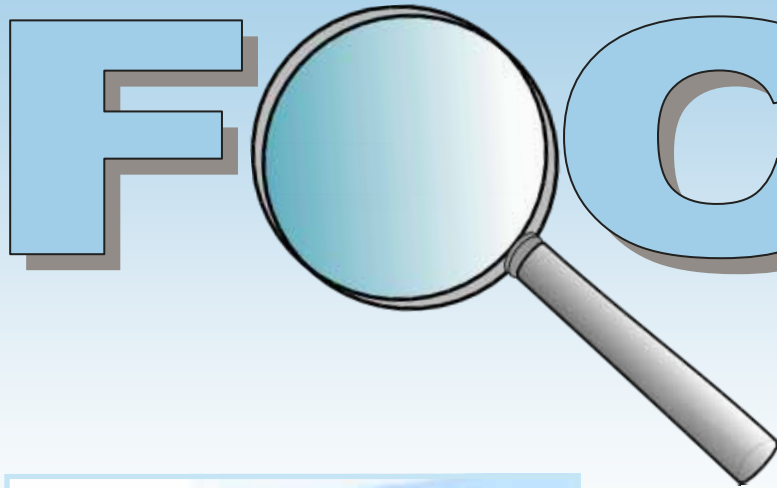
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facebook

# CDRP TEAM

# FOCUS



Name: **Mick Holland**  
Position: **Community Engagement Officer,  
Southend CDRP**



### Responsibilities

As a member of the Community Safety Unit, which is based at Southend Police station, I am responsible for running Neighbourhood Watch for the entire Borough of Southend-on-Sea. This also includes its variants such as Park Watch and Foreshore Watch.

This responsibility includes setting up and launching new groups and providing support for current ones.

I also organise and run the popular Community Safety Roadshow which is held as part of a rolling programme across the entire borough.

The Roadshow started out as an element of the Cycle Watch scheme which was launched on Trafalgar Day 2005 – coincidentally the 200<sup>th</sup> anniversary of the battle. The Roadshow is run in association with our partner agencies.

### Aims and Objectives

I aim to develop crime reduction initiatives as an extension of Neighbourhood Watch, to make Southend an even safer place to live and visit.

### About me

I am a retired police officer and have been associated with police in Southend for 40 years. I am a freelance photographer and an historian specialising in social history with published books on rural protest and Asiatic Cholera.

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### communicate

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### WINTER 2010

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Previous issues can be viewed online by visiting [www.southendcdrp.co.uk/downloads.php](http://www.southendcdrp.co.uk/downloads.php)

# Anti-social behaviour team wins two awards



Simon Ford, Partnership Manager for Community Safety; Anita McGinley of SMAART; Andy Cook of award-sponsor Pinnacle, and police Sgt. Paul Ahmed.

Above: Anita McGinley and Roger Robinson of SMAART with Inspector Jeff Appleby.

## Southend's anti-social behaviour team has won two awards for proactively reducing anti-social behaviour in the borough.

Southend's Multi Agency Anti-social behaviour Response Team (SMAART), which comprises of officers from South Essex Homes, Essex Police and Southend Council, works tirelessly to improve the lives of residents who have been affected.

Anita McGinley, SMAART's partnership manager, was rewarded with a prestigious national award from the Social Landlords Crime and Nuisance Group, which recognises 'exceptional performance' in tackling anti-social behaviour.

SMAART was also selected from more than 350 nominations submitted by members of the public, partners, Councillors and colleagues, to win a Southend Council STARS Partnership award for its dedication and hard work.

Anita, who was nominated by partner organisation South Essex Homes, said: "It's not me, it's the people I work with and alongside, so although the award's gone out in my name it's actually for all those who deal with anti-social behaviour in Southend. I can only do my job

because of the people I work with."

Roger Robinson, who works alongside Anita McGinley in the SMAART team, is often the first port of call for residents reporting anti-social behaviour. He said: "In Southend, there has been a real change. ASB is being tackled head-on and appropriate action is being taken against offenders so that residents are able to live without fear or harassment. This has, and could have only been achieved, by the various agencies working together.

"Anita has been inspirational, innovative, and tirelessly dedicated to her work. Her enthusiasm and determination to see all matters through to a logical conclusion, whether it is a new initiative or a specific case, is to be admired."

Inspector Jeff Appleby, ASB lead for the partnership in Southend, said: "Anita has continuously contributed towards the reduction of anti-social behaviour in Southend. She is passionate about providing a high quality service for residents and has some excellent relationships with our partner agencies."

To report anti-social behaviour, contact the SMAART team on 01702 423504. In an emergency dial 999.

## STARS Partnership Award - SMAART

The judging panel praised SMAART for being "completely dedicated to the task of tackling anti-social behaviour in Southend" and demonstrating the difference that working across agencies in a "fully integrated and co-ordinated way" could work.

Members of the team are resilient individuals who often see the worst side of the public and work in extremely challenging circumstances.

## SCLNG The Tim Winter Award – Anita McGinley, South Essex Homes

Described as one who always seems to find solutions to problems, Anita is a major contributor to making Southend a safer place. She 'walks the walk' and is decidedly not a 'nine to fiver'.

Her approachable and down to earth management style makes her a firm favourite with officers across the Partnership.

Her leadership was critical to reclaiming an area from Class A drugs dealers following an operation conducted over several months.

# Beat the burglar as nights close in



**Police in Southend are urging residents to help them beat the burglar.**

Last year the area saw a spate of burglaries in the run up to Christmas, which continued into early 2010.

This year, local officers are keen to prevent a recurrence of such a spate by encouraging local residents to play their part in beating the burglar.

Sergeant Tracey Butt, who supervises the neighbourhood policing team in Eastwood, explained: "Most burglars will avoid confrontation and are looking for an easy target. The last thing they want is to be caught in the act and if they see a potential target house but think the occupant may be at home, the chances are they will think twice.

"Therefore, when residents are away from home and leave a house in complete darkness, they are advertising their absence to would-be burglars.

"Leaving a light on or a radio playing when you're out for the evening is a great deterrent. If you're away for a longer period of time, use timer switches to save energy.

"Also call upon a trusted neighbour or friend to keep an eye on your property and push through any post that may get left hanging out of the letterbox."

Officers will be patrolling their local neighbourhoods throughout the darker months and, if they see a vulnerable property, they will drop a leaflet through the door advising the resident how to better secure their home.

Sgt Butt added: "It really is worth planning your home security every time you go out, to ensure your house doesn't attract unwanted attention from burglars."



# "Bringing the police to the community"

**Julie McFadden**  
Police Community  
Support Officer

**Julie McFadden has been a Police Community Support Officer in Southend for the past four-and-a-half years. For her, one of the most important aspects of her work is making herself approachable to the people in the local community.**

"It's about bringing the police service to the community," she says. "It's important to get to know your community and to show that you care by making the effort to do something for them, and not letting them down."

When Julie moved from Southchurch to Kursaal Ward at the start of 2010, she was faced with new people, new places and a whole set of new challenges.

"Because I was new, I wanted to get our policing team together with other local agencies to see

how we can all work together to tackle local issues," she said.

"That's when I came up with the idea of holding a three-day event for residents, with a range of fun activities for everyone.

"The event seemed to get bigger and bigger as more agencies wanted to get involved. We had the police horses, dog unit and marine unit, fire service, the local housing association, anti-social behaviour response team and local residents' association to name just a few! It was a great piece of community engagement."

The effects of the event were seen straight away as Julie noticed a change in the behaviour and attitudes of the local residents.

"This event broke down barriers as people got to know us. We started to

get intelligence from people and crime and anti-social behaviour actually went down following the event.

"People were no longer frightened to come up to us. Kids were calling us by our names and having a joke and the mums and dads, who were a bit hostile towards us at first, began to open up. They trust us and see the person behind the uniform."

Julie has also been involved in road safety schemes at local schools, giving presentations and handing out goodie bags for the youngsters packed with educational activities, sweets and safety information for their parents.

"This came about because a local kid was knocked down by a car. I thought if we could save one life then it's got to be

**"People were no longer frightened to come up to us... They trust us and see the person behind the uniform"**

worthwhile."

Julie's dedication to being accessible to local residents is reflected in the launch of a new neighbourhood police surgery where residents can meet her and other officers from the policing team to discuss any issues or concerns they may have.

Julie added: "I've always thought that it's important to have a surgery for local residents as they are more likely to come and talk to you if it's in a relaxed atmosphere."

The 'cuppa with a copper' sessions are held every third Wednesday of the month between 10am and 11.30am at All Saint's Church in Sutton Road.

For more information on local police surgeries contact your neighbourhood policing team on 0300 333 4444 or visit [www.essex.police.uk](http://www.essex.police.uk)

# You're never too young to join Neighbourhood Watch



## A nineteen-year-old has become Southend's youngest Neighbourhood Watch recruit.

James Hyam, of Southend, joined the scheme after approaching Vinvolved - a national charity that promotes volunteering for young people aged 16 to 25.

As a Neighbourhood Watch Co-ordinator, James will be responsible for managing the group's activities and acting as a two-way channel of information between the community and the police.

He said: "I was unemployed at the time and was looking to get involved in some voluntary work.

"I liked the idea of creating a better community environment in which to live, with residents helping each other to prevent crime."

The youngster is keen to get straight to work and has already identified key issues to address.

"My main aim is to keep the area a safe place to live," he explained. "I believe that this can be achieved by me getting to know everyone in the group well, so that they feel they can approach me easily."

"In the past, some of the older residents have been either burgled or have had door-step conmen pestering them. Regular updates of scams can be passed on to make residents more aware and provide them with greater confidence."

James believes it is important that younger people proactively get involved in their neighbourhood.

"It's a good way for us to get our views across," James added.

"My age group may have different concerns and ways of keeping the area safe compared to other age groups. A scheme like this is a good way to get your voice heard."

Jo Mcpherson, Volunteer Development Manager at Vinvolved, works with young people in Southend.

She said: "Vinvolved teams are part of the National Youth Volunteering Charity. Apart from the community benefit, volunteering allows the volunteer to gain skills, experience and accreditation."

For more information on volunteering and the options



James Hyam, 19, joins Neighbourhood Watch

available for younger people, contact the Vinvolved team on 0808 1787337 or visit [www.vinspired.com](http://www.vinspired.com)

If you are interested in becoming involved in Neighbourhood Watch in Southend, contact Southend Crime and Disorder Reduction Partnership (CDRP) on 01702 464199 or visit [www.southendcdrp.co.uk](http://www.southendcdrp.co.uk)

## 'Shop and drop' service for vulnerable residents

### A free shopping service for older and vulnerable people has launched in Southend this winter.

The 'Shop and drop' service is now available for residents living within the areas of All Saints Church in Southend, and St Andrews Church in Westcliff.

Volunteers from the Church will deliver shopping items to the resident's door free of charge. The resident will only pay for the cost of the items.

The Storehouse Project - a charity which focuses on community and outreach work - is also providing bags of free food to anyone who might need it.

Julie McFadden, Police Community Support Officer of Southend Central policing team, said: "This service is an excellent opportunity to make sure the elderly and vulnerable are looked after, and for Essex Police to access these people and build on our good customer relations within our wards."

A free home security pack containing advice and details of upcoming police surgery dates and other useful information will also be delivered to residents who use the service.

For more information contact 07402 194338.

# United against domestic abuse



On average, **63 people** in Southend Borough report incidents of domestic abuse to the police each week... and that's just the ones we know about. It's estimated that only **40%** of incidents are actually reported, so the real figure could be **more like 160 a week**.

## **Southend Domestic Abuse Forum held a special week to raise awareness of domestic abuse, and to highlight the help and support available across the borough.**

Domestic Abuse Awareness Week, from Monday 22 November to Friday 26 November, focused on the themes that domestic abuse can happen to anyone and that anyone can get support in Southend.

Members of Southend Domestic Abuse Forum – which represents a range of agencies in the borough – used the Essex Police trailer at the top end of Southend High Street, to give out information on domestic abuse and offer details of the services in Southend that respond to this.

A special photo event was held on Tuesday 23 November to highlight the number of people in the borough who report domestic abuse to the police. Over 60 people, from all walks of life, stood together to pledge their support in raising awareness of domestic abuse. The photo

symbolised the 'White Ribbon Campaign' - part of a global mission to end domestic abuse.

Andrea Marks, Domestic Abuse Partnership Officer for Southend, said: "The sight of all these people highlights the enormity of the issue we have here in Southend. Domestic abuse is often suffered behind closed doors but we need to break the silence that so often surrounds this issue. Sufferers and perpetrators – there is fantastic support available for you here in Southend and now is the time to confront this issue and seek the help you need."

Southend Council's Executive Councillor for Public Protection, Councillor Tony Cox, said: "Domestic abuse is a serious offence affecting individuals, families, neighbours and communities. Children who witness this can carry the psychological scars for many years to come. Southend Domestic Abuse Forum wants to ensure that everyone in Southend knows about domestic abuse, and knows how to get support."

Anyone who suffers from domestic abuse in Southend has a number of options available to them:

**Police** in an emergency, dial 999  
**National Domestic Violence Helpline** 0808 2000247 (24 hour)  
**Safer Places** 0845 0177668  
**Dove Project** 01702 302333  
**Fledglings and Childrens & Young Peoples Service** 01702 343868  
**Southend social services first contact team** 01702 534490  
**Men's Advice Line** (for male victims) 0808 801 0327  
**Broken Rainbow** (for lesbian, gay, bisexual and transgender sufferers) 0300 9995428

For more information on where to get help and support, contact Andrea Marks on 01702 423190 or visit our website at [www.southendcdrp.co.uk](http://www.southendcdrp.co.uk)





“My name is Gabbi Millar, and I want to tell you *my story* of being a victim of domestic abuse, and how I came through the other side as a survivor...”

I was at an all time low in my life. I had just been made redundant from my job as a Foreign Exchange Banker in London and my parents had emigrated to America.

In August 1997, I met James on a train station after missing my last train home. We exchanged phone numbers and he contacted me the next day. He was incredibly complimentary and very protective. Looking back some of his protectiveness was highly aggressive, but at the time I simply thought it was flattering. He told me he was on leave from the army and always made up excuses for being short of cash. We had a kind of whirlwind romance and were constantly together for a month. Then I did something really stupid - I married him.

Almost at once things changed. I was making us a meal and burned one of the sausages, when James suddenly, with no warning at all, punched me straight in the face and kicked me as I fell. I was numb with shock.

“I had to pretend everything was alright... if I seemed the slightest bit unhappy he would beat me again”

Not long afterwards he moved me from my beloved Southend to West London to where his family lived. Then I got the next shock, he was arrested. Far from being on leave from the army, he was on bail for carrying a knife in the street and had absconded. I should have left him then, but I had discovered that I was pregnant.

As soon as he was released he began to drink very heavily and the serious abuse began. He broke three of my teeth, dislocated my jaw, fractured my cheekbone, ruptured my sinuses, broke my ribs and bruised my face so badly I couldn't properly

open my eyes.

He would bite me, kick me, hit me with anything he could get his hands on - normally a bottle of Jack Daniels whisky. Anything would start the abuse - if there was no milk in the fridge, if my newborn baby cried, or if I looked at him the wrong way.

“I was forced to shoplift food for my baby...he wouldn't allow me to work.”

Usually, he'd cry and beg me to forgive him afterwards. I would have to pretend everything was alright. If I seemed the slightest bit unhappy he would beat me again.

I had no money and was forced to shoplift food for my baby. I had no job, he wouldn't allow me to work, and I had no friends or family. I was totally alone. If my mum called me he would stand next to me to ensure that I didn't disclose any information. I was not allowed to have my hair cut and was certainly not allowed to wear any make-up or fashionable clothes.

I, and my neighbours, called the police 36 times in 18 months. I prosecuted him and he was sentenced to six months in prison, but whilst in prison he persuaded me to have him back, which I did.

And, guess what, he came home and within two days I was being beaten again, I was being forced to eat my food whilst sitting on the floor. If my son cried I had to stand in between my son and James, he would not stop the beatings until he drew blood. Within two months he was arrested and sentenced to eight months in prison. By this point Social Services were involved and they moved me to another area of West London but not far enough away.

He turned up on 14th February 2000 and beat me up so bad that he thought he had killed me. He had a bottle of Jack Daniels whisky and

continued, in a drunken frenzy, to hit me around the head with it. He tied me to a chair for the next two weeks. I had no way of contacting the outside world. Thankfully Social Services had been trying to contact me, and when they couldn't, they informed the police who then broke the door down and found me black and blue, tied to the chair. He was arrested, charged with threats to kill, false imprisonment and GBH.

At this point something in me snapped, I was told by the specialist domestic abuse police officer that if I didn't get away, he would kill me. I don't know where I found the last bit of strength, but I phoned my mum and told her the truth and I managed to secure a place in Southend Refuge. I changed my name and divorced him whilst he was serving 18 months for previous assaults.

Myself and my son, who was now 18 months old, were in refuge for ten months where I had intense therapy and very slowly, very painfully, brick by brick, I came to terms with exactly what had happened to me and rebuilt my and my son's life.

“Brick by brick I came to terms with what had happened and rebuilt my and my son's life”

James is now serving life imprisonment for brutally killing a young homeless person by hitting him around the head with a bottle of Jack Daniels whisky. That could so easily have been me.

These events happened some ten years ago now and I am pleased to report that the support available for victims and children is now even better than it was for me.

I would urge victims of domestic abuse to speak up and get the help and support they need.

# The burning issue

with **John Tidbury** and **Lin Kettley**,  
Community Safety Officers for  
Southend & Rochford District,  
Essex County Fire & Rescue Service



## Home fire safety

Cooking accidents are the most common cause of accidental fires in the home. Most of these are started by people leaving pans of food unattended, leaving the cooker on after preparation of a meal or by leaving tea towels etc on or too close to the cooker.

Cooking under the influence of alcohol or other substances is dangerous and as the Christmas and party season gets underway, take more care.

Cigarettes are also a common cause of fires in the home and smokers should take care to ensure that their cigarettes are properly extinguished.

With the Christmas festivities and celebrations come the tree lights, candles, decorations, presents, gifts for friends and relations and additional fire hazards.

As people become more vigilant about crime and burglary, we also need to consider keeping safe from fire.

Fire in the home is devastating and traumatic. It could happen to *you*. A little help from us might make all the difference.

Wishing you a safe and happy Christmas.

*John and Lin*

For home fire safety advice, please contact Essex County Fire & Rescue Service on **01702 614433** or visit [www.essex-fire.gov.uk](http://www.essex-fire.gov.uk)

# Reaching for recovery



Youngsters take part in the wall-climbing challenge at Shoebury Youth Centre

## Southend Young Persons Drug and Alcohol Team held a special activity event to celebrate freedom from addiction.

The event took place on Thursday 28 October to coincide with National Recovery Week, and involved members of the Southend team and some of the young people they work with.

The youngsters took part in a wall-climbing challenge at Shoebury Youth Centre, and visited a local beach where they let off Chinese lanterns carrying messages of hope that they had written.

Emma Redman, a support worker at

YPDAT, said: "Despite initial doubts from some, all managed to conquer their fears and climb the wall. Instructors organised various challenges and the young people encouraged and supported each other to complete the tasks."

A young person who attended the event, said: "The wall was the best bit, it was really good and I can't wait for the next activity."

Southend YPDAT offer a drop-in facility every Tuesday between 5.45pm and 8pm at the CRI building, 13 Clarence Street, Southend.

For more information or to arrange a visit contact 01702 534786.

## Emergency services fun day



Residents in Southend met their emergency services and learned about crime prevention and personal safety at a fun themed event. It took place on Friday 3 September at the Avro Centre, Southend. Pc Simon Page, who helped to organise the event, said: "There is more to the emergency services than just a uniform. This was a great opportunity for members of the community to engage with us on an informal level and to meet officers from a number of specialist departments to gain an insight into the work they do."

# New CCTV system goes live



A CCTV camera operator keeps a watchful eye on some of the 78 monitoring screens at the purpose-built suite in Southend

## A new CCTV digital recording system has been installed in Southend to help reduce crime.

The system, which is currently being phased in at the Council's CCTV centre, will improve the quality of recorded video footage and allow the police to deal with incidents much more efficiently.

Recording quality is now eight-times better than the previous system and allows camera operators to record live real-time footage using the borough's 230 cameras covering the town centre, seafront and surrounding areas.

Paul Croft, the Council's CCTV manager, believes the new system will give a better indication of what has happened when monitoring or reviewing incidents. He said: "With the old system, if there was a fight between a large group of people you might have seen the group in frame one, then someone with their fist up in frame two, and then someone on the floor in frame three. The new system will make it a lot easier to piece together a story."

Paul was also keen to point out the proactive work undertaken on a daily basis by his staff.

"We are able to detect offences daily by monitoring the cameras and alerting the police to anything we

have seen. Although we can't hear what is happening, we can spot incidents occurring.

"By listening to the police radio airwave we can also react in real time to live situations. Often, when a 999 call is made, the police will contact us directly so we can use the cameras to determine the strength of a response. It allows the police to make best-use of their man-power by allocating the right amount of resources to efficiently deal with any incidents."

CCTV staff work closely with not only the police, but local businesses who alert each other to incidents. "There is a close partnership that exists between us," Paul said. "The town-link radio is a great example of this, with a good number of shops involved. If we spot suspicious activity around a particular shop, we can alert the store's security to it straight away."

Detective constable Alex King, based at Southend Police station, regularly liaises with staff at the CCTV centre. He said: "Last year the CCTV operators picked up a male who was suspected of being drunk, getting into his car. They guided a police car to the suspect who was not only found to be disqualified and drunk, but had a

loaded handgun in the boot. He got five years imprisonment - this would not have been possible without the CCTV staff who may well have helped to prevent a further incident taking place."

## New system is 'phenomenally different'

A camera operator who has worked Southend's cameras for over ten years, explained the difference between the new, and older, systems as 'phenomenally different'.

"The new system has improved evidential quality. We can also now burn material to DVDs quicker, and are looking at bringing in a digital-logging system to replace the hand-written one we have been using.

"Before the CCTV suite was built, we only had 16 cameras that focused on the High Street, Pier Hill, Victoria Plaza and a few of the car parks. When we moved to the new suite in 2000, we were able to expand the entire system by using more cameras in more areas."

*Since increasing the area covered by CCTV cameras, there has been around a 33% reduction in crime in the High Street and seafront area.*

# Christmas code-cracker

Can you crack the code to reveal the festive crime prevention messages?  
 Answer the six questions below to reveal the letters for the code.  
 Then, use the code to decipher the messages. Good luck!



## Step 1

- You might pull one this Christmas.
- Who told Mary that she was pregnant?
- A popular name for St. Nicholas.
- A traditional Christmas dessert.
- You may sneak a kiss under this.
- A carol about two plants.

1.	4	18	9	4	14	3	18

2.	9	12	19	3	10		19	9	8	18	5	3	10

3.	1	9	12	16	9		4	10	9	17	1

4.	20	5	19	19	2		11	17	21	21	5	12	19

5.	6	5	1	16	10	3	16	13	3

6.	16	7	3		7	13	10	10	2		9	12	21		16	7	3		5	15	2	

## Step 2

The code... can you break it?

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	

## Step 3

Use the code above to reveal the festive messages below...

10	3	9	15	3		9		10	5	19	7	16		13	12

1	16	13	18	3		11	18	3	1	3	12	16	1		13	17	16		13	20		1	5	19	7	16	

10	13	4	14		2	13	17	18		7	13	6	3		9	12	21		4	9	18	



Answers will be printed in the next issue

Answers from Autumn 2010 issue, 'Name that tune!'. Were you able to solve it? The answers were:

- Elvis Presley – Jailhouse Rock
- The Police – Message in a Bottle
- Cher – Gypsies, Tramps and Thieves

- Michael Jackson – Smooth Criminal
- Elvis Costello – Watching the Detectives
- Bananarama – Love in the First Degree

# Useful Contacts



## Community Safety Unit

Community Safety Manager	simonford@southend.gov.uk
Community Engagement Officer and Neighbourhood Watch Enquiries	01702 464199 southendnhw@aol.com
SMAART (Southend Multi Agency Anti social Social Behaviour Response Team)	01702 423504 smaart@southend.gov.uk
Domestic Abuse Partnership Officer	01702 423190
Crime Reduction Officer	01702 423187
Media and Communications Officer	0300 3334444 ex.470414

## Southend Borough Council

General number and out of hours	01702 215000
Parking, Highways & Transport	01702 215003
Environmental Health, Trading Standards & Licensing	01702 215005
Waste, Fly tipping, Fly posting & Graffiti	01702 215006
Leisure, Culture & Tourism (including leisure & sports facilities, museums & parks)	01702 215011

## South Essex Homes

0800 833160/163

## Youth Offending Service

01702 534300

Street Engagement Team  
07786822870 or  
07786676064

## Essex Police

General number 0300 3334444  
In an emergency 999

### Essex Police Neighbourhood Policing Teams

Eastwood/St Lawrence	07816 661693
Belfairs/Blenheim/Prittlewell	07817 968093
West Leigh/Leigh/Chalkwell Marine	07866 545291
Victoria/Milton/Kursaal	07817 968114
St Lukes/Southchurch/Thorpe	07974 148602
West Shoebury/Shoeburyness	07710 086590

## Essex County Fire and Rescue Service

General number 01376 576000  
Home fire safety 01702 614433



**To report dumped rubbish and graffiti** Email: council@southend.gov.uk or call 01702 215000

**To report anti-social behaviour contact SMAART 01702 423504**

**REMEMBER**  
In an emergency always dial **999**

You can now follow Southend CDRP on Twitter and Facebook for the latest news and information:



[www.twitter.com/southendcdrp](http://www.twitter.com/southendcdrp)

**facebook**

Search 'Southend CDRP' and join our fan page.

## Internet shopping questionnaire

The Internet is rife with fraudsters trying to make money, but by following some simple advice you can ensure you don't fall foul of any traps. If you are a Southend resident who purchases goods or services online, we would like to hear from you. Southend CDRP is looking at ways of reducing cybercrime. Your answers will be used to formulate a strategy. *All answers will be treated as confidential and your e-mail address will not be passed to any third party.*

**Please email your answers to the following questions to southendnhw@aol.com** For more information and advice on how to stay safe online, visit [www.getsafeonline.org](http://www.getsafeonline.org)

1. What types of products or services do you purchase online?
2. Have you ever been a victim of Internet shopping fraud?
3. Do you know how to identify safe and secure websites? (Yes or no)
4. If yes, what would you look for?
5. Do you know how to identify websites using encrypted payment methods?

**Cycle Southend** is looking for volunteers to help with organising a range of activities. For more information contact 01702 215985, [cyclesouthend@southend.gov.uk](mailto:cyclesouthend@southend.gov.uk) or visit [www.cyclesouthend.co.uk](http://www.cyclesouthend.co.uk)

**Large print versions of Communicate can be produced upon request**

# LOOK WHAT WE'VE BOUGHT!



## Don't make it easy for burglars this Christmas

- Try to avoid putting your Christmas tree and presents in front of a window where they can be easily seen.
- Avoid putting presents under your tree too early.
- When the fun of unwrapping presents has finished, don't advertise your expensive new gifts to people by leaving the empty packaging outside your home. Recycle it or keep it out of sight until the day your rubbish is collected.



[www.southendcdrp.co.uk](http://www.southendcdrp.co.uk)

Southend Crime and Disorder Reduction Partnership