

communicate

Compiled and edited by **Chris English, Julia Pack and Mick Holland** on behalf of the Southend Crime and Disorder Reduction Partnership

A problem shared... is a problem solved

How mediation is helping to resolve neighbour disputes

Community Mediation is being used in Southend as an effective way to resolve ongoing anti-social behaviour and neighbour disputes.

Southend's Multi-Agency Anti-social behaviour Response Team – better known as SMAART – believe the use of independent mediators has been a 'tremendous success' by breaking down barriers between neighbours and resolving issues before they have a chance to escalate into something more serious.

Roger Robinson, ASB officer with SMAART, explains the benefits of this approach: "Community mediation is one of the key tools we use to tackle ongoing anti-social behaviour," he said.

"It is appropriate for cases of neighbour disputes where intervention efforts to resolve issues have not been successful.



"Often, communication has broken down between the two parties, and so mediation provides an opportunity for residents to hear the effect their behaviour is having."

"Community mediation has been a tremendous success, particularly with neighbours who had previously been at loggerheads with one another. It has broken down those barriers and, in some cases, even resulted in new friendships."

The success is down to the parties themselves; to keep within the spirit of the agreement which, between them, they have created.

Roger said: "The process draws a line under what has happened and gives the parties a fresh start and better understanding of each other's needs."

SMAART has been referring cases to independent mediators since 2005. In the current financial year there have

been 26 referrals in Southend – of which 19 have resulted in successful mediation agreements between the two parties, with two currently waiting to be finalised.

Of the other cases, the matter has either been resolved without the need for mediation, or one of the parties has declined.

"People need to be realistic and willing to compromise, and to listen to

CONTINUED PAGE 2

Domestic abuse awareness in the spotlight



Don't give burglars a helping hand this winter... lock up!





CDRP TEAM

FOCUS



Name: **Pat Butcher**
Position: **Volunteer with Southend CDRP'S Community Safety Unit**



Responsibilities

As an OAP eleven years into retirement, I haven't had much in the way of responsibilities! However, I volunteer with the Community Safety Unit, mostly inserting electronically readable tags into cycles, mobility scooters and other valuable items that members of the public bring along to us at the Community Safety Roadshow events.

Aims and Objectives

I enjoy meeting other people, whether they are colleagues or members of the public. By working in the team I feel that I am helping in the reduction of crime. I like to think that my efforts encourage those, with whom I come into contact with, to think more about the security of their homes and their property.

Published figures indicate that the work of the team is effective. However, there are many more folks who still need to learn what the partnership is doing in our town, and do their own part in making the community a safer and better place to live.

About me

I am a 76-year-old man, widowed a little over four years ago. I have often been on the receiving end of community help. With this voluntary job, and helping at my local hospital, I like to think I am giving back just a little of what has been given to me over the years.

CONTINUED FROM FRONT PAGE

the other party's points," Roger explained. "Often, what appears to be a trivial matter to one party, has been really affecting the other.

"One example is a washing machine vibrating against a wall late at night.

It's problems like this which can soon escalate, resulting in a lot of time and money being used by other agencies to address the situation."

Mediation is completely voluntary and can only operate with the agreement of both parties.

While it can be used to address cases that have been ongoing for several years, it is primarily used at the earliest stage to avoid escalation.

"Neighbours can be referred for mediation by housing organisation South Essex Homes, police officers and PCSOs, or by us at SMAART," explained Roger.

"Both parties will be brought together at a mutual time, date and place, with two totally independent and professional mediators present.

"One will talk to the parties while the other takes notes. The neighbours will both be asked to say what they wish while the other listens. The roles are then reversed so everything that needs to be said can be said.

"Next, the mediator will ask the parties what they want to happen to

improve the situation. An agreement is then drawn up with the parties themselves taking ownership as they have designed and agreed to conditions. It is then signed by both parties, who will each keep a copy.

Roger said: "The situation will then be monitored to ensure the situation improves, and both parties are invited to contact them if any of the conditions are not adhered to."

Community mediation is jointly funded by Southend CDRP and South Essex Homes.

To report anti-social behaviour, contact SMAART on 01702 423504 or via email at smaart@southend.gov.uk

The changing face of **Communicate**

by **Mick Holland, Community Engagement Officer**

Way back in the late 1990s the neighbourhood beat officers (fore-runners of the neighbourhood policing teams) devised a way of communicating with the borough's Neighbourhood Watch co-ordinators via a newsletter.

The result was *Communicate* – a single sheet, monochrome affair run off the police station photocopier.

By 2004 the publication was circulated monthly to all co-ordinators by the three community liaison officers who had by then taken over the role of community policing.

With their demise, the role fell to the Neighbourhood Watch Administrator. We briefly enjoyed free, professional printing courtesy of a Braintree-based printer.

However, being free, we were very much at the mercy of their paid commitments. Some months the copy was received by return - on others

one edition ran into the next.

When that funding source dried up, the future of *Communicate* appeared doomed. Proposals were made to a couple of firms concerning sponsorship but these came to naught.

Then, Southend CDRP agreed to fund *Communicate*. We decided to go for A3 folded in full colour giving you four pages of news and information.

The Southend-based police media officer produced the newsletter, supported by myself, the Community Engagement Officer.

With the appointment of our own media and communications officer, the new look *Communicate* really took off.

It was expanded to eight pages and now includes an electronic and online version. We decided to publish the hard-copy version quarterly, backed up by a monthly e-newsletter.

The new look *Communicate* has gone down extremely well to the extent that our distribution, including the electronic version, is around 20,000 - No mean feat for a 1990s publication which was intended for a readership of around 400!

Distribution can at times be problematic. We rely very heavily on the Police Community Support Officers (PCSOs) to distribute a proportion and for co-ordinators to collect their allocation from police stations - with front offices being closed, we are looking at alternative options including branch libraries as collection points, so if there is a delay in getting *Communicate* to you, please bear with us – we are trying.

Finally, to comment on the content, suggest items for inclusion, query delivery and distribution, simply call me on 01702 464199 or email southendnhw@aol.com

Crack house closure Officers respond to address residents' concerns

Essex Police, South Essex Homes and Southend-on-Sea Borough Council officers have responded to residents' concerns by sealing up a Southend flat that was being used by a drugs gang.

The flat, in Pennine tower block, Coleman Street, was believed to be the base of a Somalian drug gang from London.

Residents reported the flat as a source of anti-social behaviour, prompting officers to take swift action.

During a court hearing on Friday 11 November, magistrates granted a 'crack house closure order' under the Anti Social Behaviour Act 2003, which is used to close premises where Class A drugs are being used, produced or supplied.

The flat was sealed up by locksmiths within two hours of the court order.

Anita McGinley, of Southend's Multi-Agency Anti-social Behaviour Team (SMAART) said: "We needed to give respite to the residents within that block. They were frightened and intimidated - too frightened to leave their homes.

"We need to ensure we are taking the appropriate action for the safety of residents and staff."

Insp. Leigh Norris, who oversees policing in central Southend, was delighted at the closure, and reassured residents that officers will respond to residents' concerns.

See Insp. Leigh Norris' message to residents on page 5.



My Southend competition

Southend CDRP's 'My Southend' photo competition deadline has been extended to 20 January 2012.

For more information on how you could win a brand new digital camera worth £450, visit www.southendcdrp.co.uk

HandyVan to help the elderly

The Southend HandyVan scheme is looking for more elderly residents to benefit from its free home security service.

The Age UK HandyVan is a unique home security service where trained HandyVan fitters visit the homes of the over 60s.

They carry out home safety checks and install equipment such as door locks, chains, window locks and smoke detectors free of charge.

For more information please contact Age UK on 0845 026 1055.

Help a hoarder

South Essex Homes is looking for caring, motivated volunteers to help people who have been identified as hoarders.

It may not be clean, it will be hard work and could sometimes be frustrating, but the results can make a huge difference.

To express your interest, please contact Emily Middlemast at SAVS on 01702 356000, or for an informal chat contact Stuart Long at South Essex Homes on 01702 212700.

Primary school SpeedWatch scheme gets the blue light

Pupils from a Southend primary school are helping police to launch a new scheme, which aims to help educate motorists who drive over the speed limit in the vicinity of schools.

The School SpeedWatch scheme, codenamed Operation Blue Light, takes its idea from similar successful schemes elsewhere in the county.

The first one in south east Essex will be launched at Milton Hall Primary School.

It involves a pre-planned operation whereby police traffic officers stand by the roadside recording the speed of oncoming vehicles and stopping any motorists caught speeding.

The driver is then given the option of either accepting a £30 fine and three points on their licence, or speaking to pupils who go to the nearby school.

If they do opt to speak to the children, they will be asked a series of questions, which the children themselves have devised, and given a poster to go home with to remind them of their experience.

Traffic officer, Pc Paul Barber, said: "It is my hope that the experience of being spoken to and asked about their actions by the children will make them really stop and think, and consequently slow down when they see a 'SCHOOL' road sign for the rest of their lives.

"My colleagues from elsewhere in the county have reported that often speeding drivers opt to speak to the kids but afterwards wish they'd spoken to the officer instead. In fact I heard on one occasion that two big burly scaffolders were reduced to tears by the kids.

"It is exactly that kind of hard-hitting message coming directly from the kids that I think will be far more effective in stopping people speeding anywhere, but especially outside schools, than any punishment I could dish out."



Pc Gary Collard and Pc Paul Barber discuss road safety with local schoolchildren.

The scheme is being rolled out with the help of Schools Liaison Officer Pc Gary Collard, who spoke at an assembly at Milton Hall Primary School in November introduce the idea to the children.

After discussing general road safety issues with all the year groups, he spoke exclusively to the Year 5 and 6 children to explain what Operation Blue Light hoped to achieve.

The children have been asked to submit designs for the poster, which will be printed up for speeding drivers to take home with them after speaking to the school children.

The children were also asked to start thinking of ten questions they would like to ask the speeding drivers.

Once 21 children were selected by their class teachers, they were taken outside where they were asked to guess the stopping distance of a car travelling at 30 mph by moving around in the playground.

Their guesses all fell short of the actual distance of 23 metres, which was measured out to show them what that distance actually looks like.

This experiment helped them visualise just how far away from a zebra crossing a car needs to apply its brakes to make sure it doesn't hit them.

Pc Collard will return to Milton Hall with Pc Barber to choose a poster and help finalise the ten questions. They will then turn up unannounced on a school day carry out the operation in London Road.

'We will act to keep you safe'

Insp. Leigh Norris' message to residents living in town's tower blocks

My policing teams are patrolling the four town centre tower blocks on a near daily basis, including stairwells and communal areas. They will positively deal with any offences and information relating to criminal activity.

If we receive information, no matter how vague, about criminality or disorder within the tower blocks then, as much as we are physically able to, we will positively deal with this activity through the execution of search warrants, targeted patrols and the suchlike.

We will regularly liaise with South Essex Homes staff, mainly via the SMAART team based at Southend Police Station and jointly patrol with them.

To me, the recent 'crack house closure' success shows the public that if there is a problem in a location, whereby the actions of the minority cause harassment, alarm or distress to law abiding residents then, providing we are aware of the issues, my staff will positively deal with an issue.

I realise there has been some adverse publicity around the number of serious incidents that have taken place around the town centre tower blocks in the last three years. A number of these were associated with the Somalian drug gangs that forcibly occupied the flats of some residents in



the past. I am confident, that at this time, there are no such gangs in these flats. I may be wrong but if I am I would be pleased to know where, from residents, so I can take some positive action to deal with them.

There are over 700 residents living in over 400 flats in four blocks. This is equivalent to a number of whole roads elsewhere in the borough. With this concentration of people comes social issues. We do our best to keep on top of these.

I am very much a 'can do' person. Nothing is impossible. Some results take a little longer to achieve but we

do rely on the community's help and information.

If we are aware of issues, my teams and I are all like-minded, committed and enthusiastic people and want to do the best for the law abiding majority of residents in these blocks, and elsewhere in Southend.

Contact your local policing team via Essex Police's non-emergency number 101 or via the Central Southend neighbourhood policing team's mobile on 07817 968114. Alternatively contact Crimestoppers, anonymously, via 0800 555 111.

PCSOs help rescue distressed fox

Two town beat PCSOs helped rescue a fox stuck on a Post Office roof in Southend.

PCSOs Paula Bickers and Alie Jones were called to Southend High Street on Wednesday, October 26, 2011 after shoppers spotted the distressed fox which had been trapped in netting for between four and five hours.

The PCSOs went onto the roof and contacted the RSPCA. Before long

RSPCA Inspector Matt Gough arrived to help and the fox was rescued at about 3:30pm.

PCSO Jones said: "We worked together and managed to release the fox, which was in good health, from the netting and bring it safely back to ground level.

"He was taken away by the RSPCA to be looked over by a vet, but was seemingly unaffected by his adventure!"



PCSOs Paula Bickers and Alie Jones with RSPCA Inspector Matt Gough and the rescued fox.

Licensing a safer Southend

Maintaining a safe and vibrant night-time economy is the ultimate aim for Southend's licensing teams.

Communicate spoke to Jackie Flynn, licensing officer for Essex Police, about the work her team do to ensure a safe environment in and around our pubs, clubs and shops...



Jackie Flynn

What is your role within the licensing unit?

I process applications that come in for new licences and keep tabs on current licensees. We encourage applicants to come to us first, so we can say what impact it might have on the local community. For example, if it is in a residential area, we would need to take the residents' needs into account to come up with a workable agreement so it won't add to crime issues in the area.

How does the licensing process work?

Once an approval comes in to us, we look at what measures have been imposed, and might suggest some more, to make sure each licensee is looked at on their own merit. The aim is to make sure they can operate successfully without adversely affecting the community or police resources in that area.

If there are any issues, we endeavour to work with licensees first. But, if that fails, we will use the tools we have been given under the Licensing Act 2003. We are not scared to use these powers, but it is a last resort.

Who else do you and your team work closely with?

We work very closely with several key local agencies by sharing a lot of information. These include Southend Borough Council's licensing and environmental health departments, and the Southend Anti-Social Behaviour Response Team (SMAART), who will forward any relevant information to us. We also work

closely with Trading Standards, particularly with 'test-purchasing' at off-licences. By working together, we have been able to show a reduction in underage sales, by testing and prosecuting and re-educating off-licence owners.

We have recently expanded test-purchases at 'on-licence' premises, which involves taking 16-year-olds into pubs and bars to check if they are being refused entry. This has led to a number of reviews being carried out, and we will continue to role this out across the borough.

Are there any particular schemes that you are involved with?

The 'Behave or Be Banned' (BOBB) scheme has been very successful. If anyone is arrested and charged with an offence in, or around, a licensed premises, a panel of members from the town's Clubwatch will decide whether the individual should be banned from entering the town's pubs and clubs and, if so, for how long. Details of the offender are then shared between the members of Clubwatch, which now includes the majority of premises in Southend.

We find that this is a far more impactful penalty than a court sentence, caution, or fine as it affects their social life. We see this as a success as it drives consistent troublemakers out of the town.

One chap on the BOBB scheme wrote a letter to us pleading to come off the scheme. He was honest enough to accept he was wrong, and it made him miserable as he couldn't get into any premises with his friends.

The main success of BOBB is that it is operated by the trade. They will make decisions based on the information we, and other agencies, provide them. Clubwatch is a great platform as everyone works together. All of the issues relating to the night-time economy are discussed and they can share problems and solutions. This can only be a good thing, as we want them all to be sharing good practices to drive up standards.

How can residents report a problem to you?

If anyone is suffering the impact of a licensed premises – whether it be loud music, dispersal issues, or nuisance – the police can intervene under the following four measures – crime and disorder, public nuisance, public safety, and the prevention of children from harm. Residents often call us with problems and the assumption is that the police already know. If problems are reported to us, we can keep a log and keep officers updated so they can pay more attention to a particular issue.

We do rely on the public to let us know what is going on in their community. If an issue is highlighted, we will start the negotiation powers to work with licensees to minimise any impact. Don't sit and suffer or assume we know about any problems. Please ring us. We can then also pass details onto our partner agencies.

To contact your local licensing unit, telephone Essex Police on 101 and ask for the licensing unit in your area.

Lock up securely to beat the burglar

Police are investigating a number of recent burglaries whereby entry has been easily forced to a property because householders are not properly locking their UPVC doors.

Between 11pm on Saturday, November 26, and 6:30am on Sunday, suspects forced entry through a double glazed UPVC front door of an address on Picasso Way, Shoebury.

The front door had been shut with the handle pushed up but not locked using the key.

The occupants' car keys were removed from the hallway, along with a mobile phone. Their car, a dark blue Audi A2 with index LV04 NCU, was then stolen from outside the property, which is worth an estimated £5000.

Between midnight and 2am on Sunday, November 27, suspects forced entry to an address in Mayfield Avenue, Southend, via a UPVC double glazed front door that had been shut with the secondary bolts deployed but not locked with a key.

Keys were taken from the hallway and the suspects then made off in a Black Ford Kuga car, which was stolen from outside.

The car, with an estimated value of £18,000, had the index EN59 PNK. The vehicle also contained an estimated £1200 worth of goods, including a Mamas & Papas travel system, various clothes and shoes, a SatNav and a dog travel basket.



Between 10:30am and 4:30pm on Wednesday, November 23, entry was gained to a porch area of a home in The Fairway, Leigh, via an insecure porch door.

"If you don't use all of the locking points, there is no point having high-spec doors. Take the extra time and effort to always lock them properly."

The suspect then pulled down the handle on the front door to release the lever locks, which just left the simple latch in the middle of the door which was jemmied open.

Cash and jewellery with a value of around £660 was stolen from inside the house.

Pc Reece Brent said "These incidents highlight the need to ensure that all external doors are locked

securely. With UPVC doors, this usually involves first pushing the handle up to deploy secondary bolts before turning a key to lock them in place.

"The door is not locked and fully secure if it is just shut and the handle pushed up. If the key has not been used the suspect can simply pull the handle down and push the door open or use a simple jemmy tool to force entry.

"If you do not use all of the locking points on your door there is no point having the high specification doors, so take the extra time and effort to always lock your door properly and therefore keep your home as secure as possible".

The burglaries are being investigated by Pc Brent and Dc Paul Brown.

Anyone with information about these offences is asked to contact them in the CID Target Team at Southend police station, by calling 101.



The burning issue

by Lin Kettley, Community Safety Liaison Officer for Southend
Essex County Fire and Rescue Service

Make a bedtime check

- Close inside doors at night to stop a fire from spreading
- Turn off and unplug electrical appliances unless they are designed to be left on, like a freezer
- Check that the cooker is properly turned off
- Don't leave the washing machine on
- Turn heaters off and put up fireguards
- Put candles and cigarettes out properly
- Make sure that your exit routes are kept clear of clutter

Putting the brakes on mini-moto menace

Say no to mini-motos - That's the message from police after several reports of anti-social behaviour involving bikes have been received in recent months.

Residents attending neighbourhood meetings for the Southchurch area have reported ongoing issues with teenagers riding bikes in Bournes Green Park and the surrounding streets.

This has led to the launch of Operation Nadir to

help combat the issue and police patrols have been stepped up in the park as well as neighbouring streets.

Pc James Crabb said: "This is clearly anti-social behaviour which causes a real nuisance to people.

"We will seize any bike being ridden outside of the law and unless you're willing to pay to get it back, we will crush it." Report incidents of anti-social bike riding to your local police via 101.

Domestic abuse in the spotlight



Support: Members of the Southend Domestic Abuse Forum meet with Mayor David Norman at the launch of SOS Rape Crisis

A major campaign highlighting domestic abuse and the help available in Southend, was held in November.

Domestic Abuse Awareness Week, which took place between Monday 21 and Friday 25 November, focused on the themes that domestic abuse can happen to anyone and that anyone can get support.

Members of the Southend Domestic Abuse Forum – which represents a range of agencies in the borough – got together give out information on domestic abuse and to offer details of the services in Southend that respond to this.

Representatives were available on the Southend SOS Bus, situated in Southend High Street, during Friday 25th November, for anyone looking for information or support about domestic abuse.

Southend-on-Sea Borough Council's Executive Councillor for Public Protection and Waste, Councillor Tony Cox, said: "Domestic abuse is a

serious offence affecting individuals, families, neighbours and communities. Children who witness this can carry the psychological scars for many years to come.

"Southend Domestic Abuse Forum wants to ensure that everyone in Southend knows about domestic abuse, and knows how to get support.

"Domestic abuse is a real blight on any civilised society and all of us must take an active role towards reducing the significant damage it causes."

Althea Cribb, Domestic Abuse Partnership Manager, said: "This week the police in Southend will record over 100 incidents of domestic abuse. But, only 40% of all incidents nationally are reported.

"The aim of this week was not only to showcase the support available for victims, but also to warn perpetrators that domestic abuse will not be tolerated and to encourage them to seek help in order to change their

behaviour."

Gabbi Millar, a survivor of domestic abuse who works tirelessly to help those who are suffering, shared her experiences in an interview with Southend Radio.

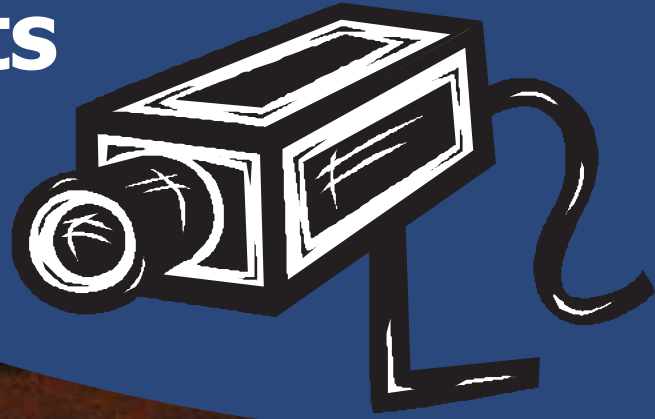
For more information about domestic abuse in Southend, contact Althea Cribb on 01702 423190, 07833 400438, or via email at altheacribb@southend.gov.uk

- November also saw the launch of a new charity to help women who have been raped or sexually assaulted.

SOS Rape Crisis is a new charity, based in Westcliff, which provides emotional support and advice for women and girls over the age of 14.

A confidential helpline, staffed by dedicated volunteers, is provided in conjunction with local charity SOS Domestic Abuse Projects, and can be reached on 01702 303232 on Wednesdays between 2pm and 4pm; and Fridays between 10am and 12noon.

CCTV operators keep a watchful eye over our streets



Southend-on-Sea Borough Council's CCTV operators play an important role in ensuring the town's streets remain safe.

The team work around the clock monitoring over 230 cameras across the borough, and assist the police and other local agencies with a variety of incidents.

As well as monitoring situations, the team of operators are also responsible for a great amount of proactive work, often alerting the police to incidents before they can escalate into something more serious.

Sandra Cocklin has been a camera operator in Southend for the past eight years. She said: "Over the years I have learned to identify people's body language - particular movements and gestures - which are likely to lead to an incident. You cannot hear what's going on just by monitoring the cameras, so it's something you learn to pick up on through experience."

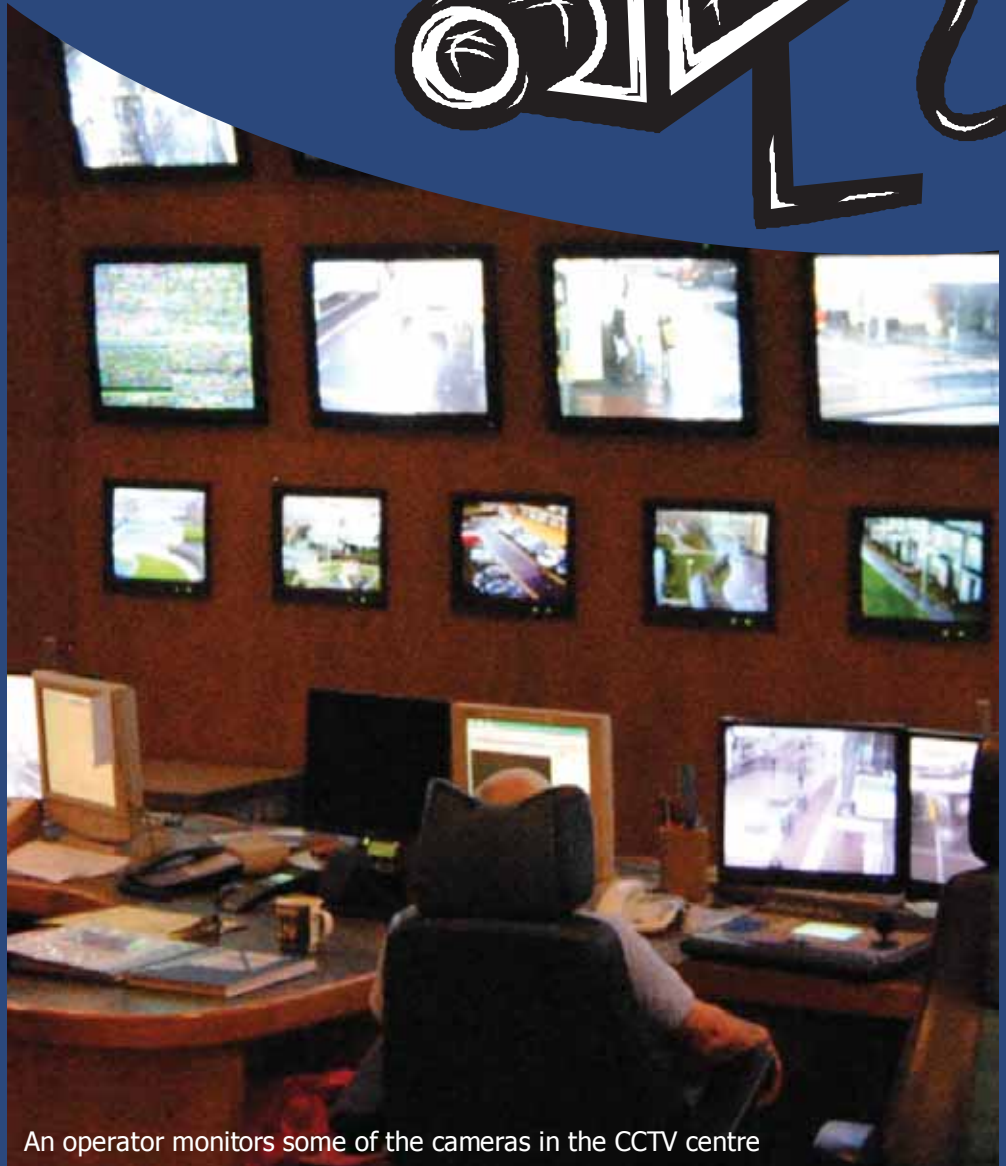
"I once watched six to eight males, who all had bottles of wine, walking down the High Street to Pier Hill. One of them got knocked down by a car, and as the driver got out, one of the other men jumped into the car and drove off. I was able to get the registration of the car and inform the police straight away.

The operators have a direct link to Essex Police's headquarters, allowing them to communicate via radio and transmit live camera feeds.

They are also in contact with security staff from local clubs and shops via the 'town-link' radio, which enables them to quickly share information between them.

"This allows us to react instantly, which is often far quicker than it takes someone to dial 999 and for the operator to take down the information and dispatch a police unit."

Sandra has also helped an elderly man with Alzheimer's who was wandering the streets alone.



An operator monitors some of the cameras in the CCTV centre

"I watched him for a while," Sandra explained. "It became obvious that he didn't seem to know where he was, so I alerted a police unit who were able to pick him up and take him to the police station. They could then find out who he was and where he lived."

Several recent cases have highlighted the important contribution the operators make in helping to keep the borough's streets safe.

In the early hours of Sunday 6 November, an operator was informed of a man in possession of a weapon in Alexandra Street, Southend.

The operator was able to find and

monitor the suspect, enabling the police to secure his arrest.

In a separate incident, an operator noticed a man acting suspiciously and alerted the police to his location. The man was later arrested on suspicion of possessing drugs.

Barry Davis, CCTV manager, said: "Through our close relationship with local police officers, these incidents were dealt with immediately before any chance of escalation.

"These cases highlight the work undertaken by the CCTV operators on a daily basis to ensure the core values of reducing crime and anti-social behaviour are met."

Beat the burglar



Don't invite burglars into your home this winter. The following advice contains some simple steps you can take to improve your security. Can you find the 12 highlighted words in the word search below?

During the winter months it is important to remember some basic points to make your house look **occupied** when you are out.

Good home security is the best way to reduce your chances of being burgled. A lot of burglaries occur on the **spur** of the moment, as a burglar may see an open **window** or other easy point of entry and take their chance.

Criminals do not want to be seen or heard while committing crime - good lighting, house **alarms** and crunchy surfaces such as gravel are all effective **deterrents**.

1. Always leave a **light** on when you are going to return home after dark.
2. Ideally, **illuminate** the house in a way that will provide background lighting without making it easy for people to see into your front room.
3. Use a **timing** device or automatic light **sensor** switch to save electricity.
4. If possible, fit a light in your **porch** or adjacent to your front door - Ideally with a motion sensor.
5. Leave a **radio** on at medium volume which could indicate people are at home.

C	L	O	Q	U	M	P	E
R	A	S	E	N	S	O	R
E	S	P	U	R	I	R	U
A	B	L	F	P	L	C	B
L	R	I	I	A	E	H	S
A	N	G	D	V	T	O	T
R	I	H	D	L	A	E	N
M	O	T	E	S	N	X	E
S	G	N	I	M	I	T	R
W	K	U	P	E	M	E	R
O	R	I	U	G	U	Y	E
H	A	R	C	O	L	J	T
P	D	O	C	C	L	N	E
S	I	M	O	R	I	A	D
W	O	D	N	I	W	A	M

Useful Contacts in Southend



Community Safety Unit

Community Safety Manager	simonford@southend.gov.uk
Community Engagement Officer and Neighbourhood Watch enquiries	01702 464199 southendnhw@aol.com
SMAART (Southend Multi-Agency Anti-social behaviour Response Team)	01702 423504
Crime Reduction Officer	01702 423187

Southend-on-Sea Borough Council

General enquiries	01702 215000 council@southend.gov.uk Report it online at www.southend.gov.uk
Out of hours enquiries	01702 215000
Parking, Highways and Transport	01702 215003
Environmental Health, Trading Standards and Licensing	01702 215005
Waste, fly-tipping and graffiti	01702 215006
Leisure, Culture and Tourism (including leisure and sports facilities, museums and parks)	01702 215011
Youth Offending Service	01702 534300
Street Engagement Team	07786 822870 or 07786 676064
Safeguarding Vulnerable Adults	01702 215008

Social Landlords

South Essex Homes	0800 833 160/163
Estuary Housing	01702 462246
Springboard Housing	07740 022393
Homeless Action Resource Project (HARP)	Day - 01702 430696 Night - 01702 602913

Trading Standards Consumer Direct

HandyVan scheme	0845 026 1055
Crimestoppers	0800 555 111

Essex Police

General number	101
In an emergency	999

Essex Police neighbourhood policing teams

Central Southend (Victoria, Milton Kursaal)	07817 968114
Eastwood/ St Lawrence	07816 661693
Belfairs/Blenheim/Prittlewell	07817 968093
West Leigh/Leigh/Chalkwell Marine	07866 545291
St Lukes/Southchurch	07974 148602
Shoeburyness/West Shoebury	07710 086590
Thorpe Bay	07976 325346



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www.southendcdrp.co.uk



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'My Southend' Photo Competition 2011

Southend Crime and Disorder Reduction Partnership www.southendcdrp.co.uk



Show us what
community spirit
means to you...

Enter our My Southend competition by sending us your best shots, demonstrating what 'community spirit' means to you - one overall winner will receive an Olympus Pen digital camera worth £450, supplied by Olympus KeyMed!

OLYMPUS

Six finalists from across the borough will receive a voucher for a large 20" x 16" canvas print of their choice, supplied by Snappy Snaps Southend!



Enter online at

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Alternatively contact Chris English on 0300 333 4444 ext.470414, ChrisEnglish@southend.gov.uk for an entry form.



WIN!

An Olympus Pen digital camera worth £450!



Visit www.southendcdrp.co.uk for full terms and conditions. Closing date for entries 20th January 2012.


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